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Polk County Transportation Advisory Group
September 19th, 2018 - 1:30pm
Des Moines Area MPO - Burnham Conference Room

"To bring human service agencies and transportation providers together for the common objective of improving mobility options for individuals in need."

AGENDA:

1) INTRODUCTIONS

Roxanne Cogil - Autism Society of Iowa
Melissa McCoy - United Way 2-1-1
Kelly Angell - American Cancer Society
Catlin Curry - DART
Allison Riley - DMAMPO
Justin Bogers - Goodwill Industries
Margaret DeSio - Aging Resources
J Wilkie - Link Associates
Angela Carter - HIRTA

2) PRESENTATION: Transportation Improvement Grant - Kelly Angell (American Cancer Society)

- a. This coming Monday, September 24th, there is a transportation conversation happening at the Iowa Cancer Summit.
- b. Presentation can be found online here.
- c. Already having success!
- d. Access to Care Transportation, Quality Improvement Toolkit can be found [here](#).
- e. *Case workers and social workers do not know what is available for transportation.*
- f. *2-1-1 is finding that same day service is a revolving reason that there are unmet needs.*

Atona • Akey • Brounart • Calise • Clive • Dallas County • Des Moines • DART
Gines • Johnston • Mitchellville • Nowalk • Pleasant Hill • Polk City • Polk County
Urbale • Warren County • Walker • West Des Moines • Victor Heights

- g. *Terry Bergen the Mobility Manager from Linn County has a pamphlet ask for transportation resources that is a good reference to draft a .*
- 3) REPORT: Mobility Managers Update – Catlin Curry (DART)
- a. **Farebox Updates** – We have completed installing new fareboxes on all DART buses. These fareboxes will have the ability to print and scan a day pass that will be available and replace the paper transfer. We will be fully implementing our new fare policy, and paper transfers will be discontinued effective Nov 1st 2018. Day passes will be available for \$4 full fare, or \$2 half fare either on the bus, at customer service or through the MyDart app. The new fareboxes have a scanner that interacts with our app that was launched last year. Human service agencies and other organizations will be able to purchase disposable day passes and tokens in bulk at a discounted rate from DART Customer Service.
 - b. **Service Changes** – DART just completed a major August service change that impacted all of DART’s routes in some fashion. Included in this service change were earlier start times (as early as 5 a.m.) and increased midday frequency on a number of local routes. The Local Route #10 now runs in front of Iowa Lutheran Hospital adding additional service to that area. DART also launched its first crosstown route #50 that runs along Euclid/Douglas from E. 42nd to Merle Hay/Haymarket area. This connects a number of areas along this route that did not have bus service before and it also allows individuals to use it to get across town instead of needing to travel to DART Central Station to transfer to a different bus potentially saving 90 minutes on someone’s commute time.
 - c. **Transit Riders Advisory Committee (TRAC)** is seeking new members. TRAC is DART’s advisory group that gives riders a larger voice in shaping DART’s operations We are looking for DART riders who can represent our local routes, rideshare and paratransit services or at-large members representing key constituencies such as refugees, seniors, students or low income individuals. We have openings for 7 new members to start terms in January 2019. Interested individuals are urged to apply online or contact DART customer service for a paper application. The link to apply is here - <https://www.ridedart.com/content/transit-riders-advisory-committee-application>
 - d. **5 Communities pulled out of DART** – Alleman, Carlisle, Elkhart, Mitchellville, Polk City
- 4) REPORT: Long-Range Transportation Plan Update – Allison Riley (MPO)
- 5) DISCUSSION: TAG Member Updates
- 6) WRAP UP/FINAL DISCUSSION
- a. **Iowa Seizure Smart Conference in Iowa City** – needing transportation from Des Moines to Iowa City for a handful of people to be able to be able to attend. If anyone has any suggestions, please contact Allison Riley. The conference is October 27th 8:30am-4pm.

Next Meeting: January 16th, 2019 – 1pm, DMAMPO